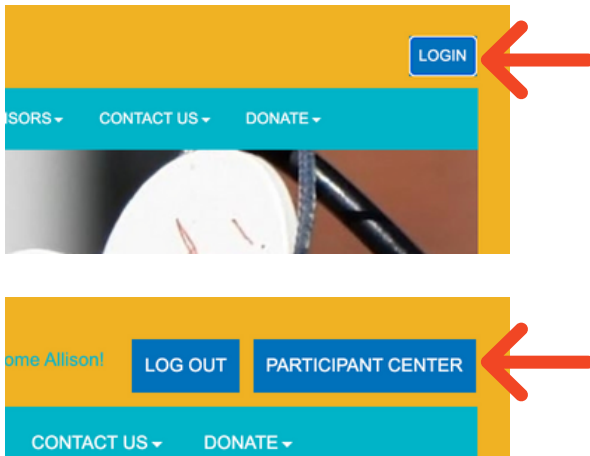




# Set up a Facebook Fundraiser to support the Walk for Hospice!

A Facebook Fundraiser is an easy way to raise money for the Walk for Hospice and help you reach your fundraising goal. Log in to your Participant Center and follow these steps to start yours today!

**1** Log in to your Participant Center by clicking the "Login" button in the top right corner of the Walk for Hospice website. Once logged in, click the "Participant Center" button in the top right corner of the screen.



**2** In your Participant Center, look for the blue or purple box that prompts to you create a Facebook Fundraiser. Click the white button that says "Connect Fundraiser to Facebook."



**3** If you are not logged in to Facebook, you will be prompted to sign in. If you have multiple Facebook accounts, sign in to the one that you want to be connected to your Walk Page.

**4** On the next pop-up window, allow Care Dimensions to receive your name, profile photo, and manage your Facebook Fundraiser by clicking the "Continue as [Your Name]" button.

**5** Your Facebook Fundraiser will pull an introduction from your Walk Page. You can edit your fundraiser information and add photos at any time.

**6** Your Facebook Fundraiser will automatically show up in your timeline. Add photos, updates, and invite your friends to make sure that they know you are raising money for the Walk for Hospice!



# Frequently Asked Questions

**Q: Can I set up a Facebook Fundraiser for the Walk without logging into the Participant Center?**

A: It is possible to do so, but we strongly encourage you to set one up through your Participant Center so it syncs with your Walk fundraising page. If you create a Facebook Fundraiser without logging in, donations will not sync and there will be a 2-4 week delay in the donations showing up on your donation page.

**Q: I'm a Team Captain. Can I set up a Facebook Fundraiser to go toward my team instead of to my personal Walk page?**

A: Facebook Fundraisers can only be created through your personal Walk page. Any donations that you or your team members receive will be reflected in the team's totals.

**Q: What if I see a notification in Facebook to make a donation to my Facebook fundraiser, but I already gave to the Walk outside of my Facebook Fundraiser?**

A: If you gave to your Walk before creating your Facebook Fundraiser, your Fundraiser will not have a record of that gift and will send you the notification automatically. You can view all donations to your Walk page, including your own, by logging in to your Participant Center.

**Q: Are donations made through my Facebook Fundraiser tax deductible?**

A: Care Dimensions is a 501(c)3 organization, and donations to the Walk for Hospice, including those made through Facebook, are tax deductible to the fullest extent of the law.

**Q: I accidentally linked my Facebook Fundraiser to the wrong Facebook account. What do I do?**

A: On your Facebook Fundraiser page, select "End Fundraiser." Once your fundraiser has ended, select the option to delete your fundraiser. Once your fundraiser is deleted, look to see if you are able to start a new one on your Walk participant page. If that choice is not available, please contact Care Dimensions and we can help you. Call 978-907-4750 or email [ARein@CareDimensions.org](mailto:ARein@CareDimensions.org)



# Frequently Asked Questions

**Q: My credit card, or a donor's credit card, was charged more than once when making a donation. Can I, or they, get a refund?**

A: Yes! You or the donor should contact the Walk team at 978-223-9787, by email at [Events@CareDimensions.org](mailto:Events@CareDimensions.org), or message Care Dimensions on Facebook to get a refund for the duplicate charge.

**Q: How long does my Facebook Fundraiser last? Does it expire?**

A: Facebook Fundraisers for the Walk for Hospice are, by default, set to end approximately one month after the Walk. You can change the end date after you have set up your Fundraiser. If someone wants to donate after your Fundraiser has ended, they can go directly to your Walk Page until December 31, 2022.

If you need help or have other questions, please contact us at 978-223-9787 or by emailing [Events@CareDimensions.org](mailto:Events@CareDimensions.org).